

Update on Real Property Tax Appeals Commission (RPTAC) Operating Status during COVID-19 Emergency

What is our operating status?

Along with the rest of District government, our agency remains operational. We are operating on a telework status and have made some modifications to how services are being provided which are detailed below.

How does this impact what we do?

- **Filing of Appeals** – modified service. Appeals may be filed electronically by using File and ServeXpress or they may be mailed to our offices. No in-person filings will take place from March 16-31.
- **Requests for Re-hearings** – Modified service. Requests may be filed electronically by using File and ServeXpress or they may be mailed to our offices. No in-person filings will take place from March 16-31.

How does this impact our physical locations?

- **441 4th Street, NW, Suite 360N** – closed to the public from March 16-31.

What else are we offering to meet your needs?

- All filings may be done electronically using File and ServeXpress. Please visit our website at rptac.dc.gov for instructions on how to file electronically or call the office at 202-727-6860 for assistance.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-727-6860 or carlynn.fuller@dc.gov. For more information, please visit coronavirus.dc.gov.